

Regent

SEVEN SEAS CRUISES*

AN UNRIVALED EXPERIENCE*

NEW ENHANCED HEALTH & SAFETY PROTOCOLS

Regent Seven Seas Cruises is working with our **Healthy Sail Panel** — a team of cross-disciplinary experts enlisted to guide the cruise industry's way forward in response to COVID-19. Co-chaired by Governor Michael Leavitt, former Secretary of the U.S. Department Health and Human Services, and Dr. Scott Gottlieb, former commissioner of the U.S. Food and Drug Administration, it is comprised of globally recognized specialists in public health to develop, implement and continually evolve industry-leading standards. Our Health and Safety Protocols cover all aspects of onboard and shoreside operations to protect our guests, crew and the communities we visit.

SAFETY ON OUR SHIPS



CONTINUOUS SHIP-WIDE DISINFECTION & DAILY FOGGING OF ALL SUITES AND PUBLIC SPACES Our 24/7 prevention schedule will feature continuous disinfection of public areas and high-traffic touch points as well as daily fogging of all suites, public spaces, and guest corridors. The fogging process utilizes a hospital-grade oxidant that is natural, safe, and non-toxic. Guest suites will receive intensive microbial disinfection daily, which includes fogging of the entire space inclusive of bathrooms and closets.



ALL-NEW HOSPITAL-GRADE AIR FILTRATION SYSTEM New, upgraded HVAC systems will incorporate the latest advances to be superior to those found in land-based resorts. Each ship will utilize fresh-air induction and be equipped with the highest-tier HEPA 13 medical-grade filters.



DEDICATED PUBLIC HEALTH OFFICER Each ship will have a dedicated Public Health Officer on board, responsible for the oversight of all outbreak prevention initiatives. Additionally, they will monitor the day-to-day sanitation and cleanliness of all public areas and accommodations, maintaining compliance with the CDC's Vessel Sanitation Program. They will work hand in hand with the ship's medical team on board as well as the corporate Public Health and Medical departments shoreside.



CHANGING ITINERARIES We constantly monitor the global health map and cancel or modify itineraries to impacted areas as needed. We may also prevent guests and crew who have recently traveled through high-risk locations from boarding.



SAFETY FOR OUR GUESTS



PRE-EMBARKATION HEALTH SCREENING All guests will undergo pre-embarkation health screening.



SOCIALLY RESPONSIBLE CHECK-IN Once it is time to start your voyage, we've designed an enhanced, staggered embarkation and check-in process for proper social distancing that also includes a new state-of-the-art touchless temperature screening. Embarkation terminals will be sanitized continuously, and terminals will be thoroughly sanitized and, where possible, fogged before and after each embarkation and debarkation.



NO-TOUCH FOOD SERVICE SHIP-WIDE No-touch food and beverage service is being implemented across all ships with service staff stationed ship-wide, including Coffee Connection, Pool Grill and all restaurants and lounges. Of course, all guests will be required to engage in frequent handwashing and hand sanitizer will be prominently placed and easily accessible throughout the ship.



INCREASED SOCIAL DISTANCING THROUGH REDUCED CAPACITY To provide even more space for responsible social distancing, we have reduced shipboard guest capacity. Reduced seating in entertainment venues, smaller group sizes for shore excursions, culinary classes, and onboard activities, along with increased spacing in dining venues, provide for effective social distancing practices.



PARTNERS IN PREVENTION We're partnering with our local destinations and tour operators to ensure our industry-leading health and sanitation protocols extend to the shoreside experience. Embarkation terminals, tour coaches, and the attractions we visit must have appropriate health and safety protocols in place.

SAFETY FOR OUR CREW



THE HIGHEST STANDARDS FOR STAFF & CREW HEALTH A healthy staff and crew helps protect our guests. Constant monitoring of staff and crew health includes testing of crew members, temperature checks multiple times per day as well as rigid sanitation and hygiene protocols.



ENHANCED ONBOARD MEDICAL TEAMS & HEALTH SERVICES We are expanding our medical teams to provide among the highest Medical Staff-to-Guest ratios on board each of our ships. Enhanced onboard medical centers are abundantly stocked with common prescription medications, remedies, and the latest virus-testing equipment as available. All medical centers will have the ability to perform FDA- and CDC-approved PCR Point of Care testing. Complimentary consultations and treatments are provided for respiratory illnesses and each ship is equipped with dedicated isolation accommodations should the unlikely need arise.